



ANNUAL REPORT

2023-24

## "EMBRACING THE GOLDEN YEARS WITH LOVE & DIGNITY"

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"Embracing the golden years with Love & Dignity" reflects our dedication to providing a nurturing environment where every resident is treated with care, respect, and compassion. We prioritize their well-being, ensuring they feel valued, comfortable

& at home, surrounded by warmt & supportive community.





# A STORY OF COMPASSION

A K BAJPAI, inspired by his grandparents' teachings, noticed many elderly in his surroundings living in isolation. After speaking with the elderly people's. Mr. A K BAJPAI, decided to open SEVADHARAM (NGO) where seniors could receive care & love.

His vision of compassion created a lasting sanctuary for the elder's.

## About Us...

Our "Sevadharam patient care society" is Registered and certified organization, serving and caring to the needy people, helpless, hunger, patient, old age and Em.Ambulance services in Faridabad, Haryana. Our aim is to render selfless services to the helpless for granting them utmost relief from their ailments. It was established in the year 2008. Mr. Awadhesh Kumar Bajpai is the CEO of the organization with 20 years plus of experience in the Health Care, medical services. He has been the inspiriting figure behind the selfless services render to the patients

Thank you for being a part of our family, for believing in our mission and for seeing every elder as family.

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## Essence of SEVADHARAM

#### **Our Vision**

'No Elder in India shall be misstreated / left behind due to lack of care & love'

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#### Our Mission

'To Spread Care & Love for Every Elder by 2026'

#### Our Values

• Compassion

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- Integrity
- Quality
- Synergy
- Trustworthiness
- Devotion

#### Our Purpose To provide

wholesome Love & Care to Elders, thereby addressing Health Checkups, promoting education and developing confident citizens for the nation.



#### Whom We Serve

We Serve the Elder People of our Society. We also serve the helpless people.

#### Social Initiatives

- Regular Free Health Camps for elders.
- Donating Food to the once in need.
- Books Distribution& Clothes.

## Our Identity

Sevadharam, located in Faridabad, has been a pillar of care and compassion for the elderly since its establishment in 2008. Dedicated to providing a safe, nurturing, and supportive environment, Sevadharam prioritizes the wellbeing and dignity of its residents. With a focus on holistic care, the home offers personalized attention, medical assistance, and recreational activities to ensure that each individual feels valued, respected, and at home. Sevadharam is not just a care facility; it is a place where seniors find community, comfort, and companionship, fostering a sense of belonging in their golden years. Through its unwavering commitment to excellence, Sevadharam has earned the trust of families, offering peace of mind knowing that their loved ones are in compassionate and capable hands.



## Organisation Structure

Ms. Anita Bajpai (President)

Mr. Awadesh Kr. Bajpai (Secretary CEO cum Founder)

Mr. Pranav Bajpai (Treasurer)

Ms. Sadhna Bajpai (Vice- President)

Mr. Jitendra Kumar (Human Resource)

## Our Care Center



## **Our Services**

A wide range of Hospital Equipment is made available by Sevadharam entity committed to provide an selfless healthcare services. We can provide the Hospital Equipment all over Delhi and also in Faridabad, Noida, and Gurgaon. Our aim is to make the life-saving and care-giving equipment available for the common man. That is why, the state of theart Hospital Equipment is properly maintained by us to ensure smooth and is provided functioning patients convalescents. and Following is the list of the Hospital Equipment available with us.

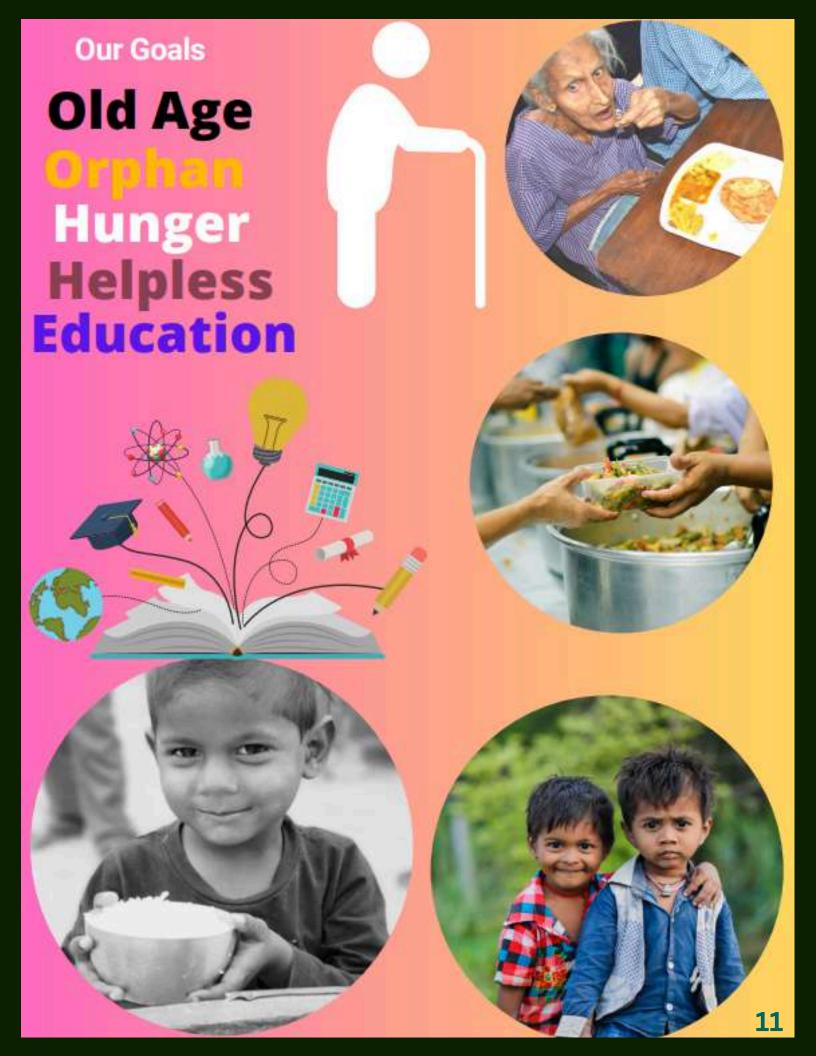




#### **Medical Equipments**



- # Medical Bed
- # Commode Wheel Chair
- # Oxygen cylinder
- # C-pap
- # B-pap
- # Pulse oxy meter
- # Suction Machine



## <u>Future Plans & Management</u>

#### Future Plan for Sevadharam (Next 2 Years)

- 1. Facility Expansion: Increase capacity by 30-40 residents, upgrade living spaces with modern amenities, and establish an in-house clinic.
- 2. <u>Programs & Activities:</u> Introduce wellness programs (yoga, physiotherapy), cognitive health activities, and community engagement events more often.
- 3. <u>Technology Integration:</u> Implement healthmonitoring systems and virtual communication for residents to stay connected with families.
- 4. Staff Development: Conduct regular training on elderly care, first aid, and emotional intelligence. Launch staff wellness programs.
- 5. <u>Sustainability & Outreach:</u> Develop an organic garden and organize charity events for community involvement.



# <u>Management Chart for Sevadharam (Next 2 Years)</u>

#### 1. Executive Management:

- Director/CEO: Strategic planning and oversight.
- Operations Manager: Day-to-day operations and coordination.

#### 2. Medical & Wellness:

- Chief Medical Officer: Supervision of health services.
- Nurses & Physiotherapists: Daily care and physical wellness programs.
- Psychologist: Emotional and mental health support.

#### 3. Staff Development & HR:

- HR Manager: Recruitment and staff training.
- Staff Trainers: Ongoing caregiver training.

#### 4. Operations & Facilities:

- Facilities Manager: Maintenance and safety.
- Housekeeping & Kitchen Staff: Cleanliness and meal preparation.

#### 5. Program Coordinators:

- Activity Coordinator: Organize wellness and social activities.
- Volunteer Coordinator: Manage community involvement.

#### 6. Finance & Admin:

- Finance Manager: Budget and financial management.
- Admin Assistant: Documentation and scheduling.

## **Trained Staff**



We core strength lies in our well trained and qualified staff. We have the services of skilled nurses, stewards, and other medical professional committed to serve the patients, Old Age And Helpless. Our medical staff is sensitive, polite and compassionate with a Knack of serving humanity we are provided the services to about 10000 patients and old age in NCR Faridabad, Haryana India.



## Discussion and Analysis of Sevadharam's Future Plans

#### 1. Facility Expansion and Upgrades

Sevadharam's expansion will accommodate more residents and improve living conditions with modern amenities, including an inhouse clinic for immediate medical care. This will enhance residents' comfort and safety, providing peace of mind for families.

#### 2. Wellness and Social Programs

The introduction of physical wellness activities (yoga, physiotherapy) and social programs will address both the physical and emotional needs of residents. These activities will reduce isolation, improve mental health, and foster a sense of community, enriching the lives of elderly individuals.

#### 3. Technological Integration

Health-monitoring systems and virtual communication will improve care by tracking residents' health in real-time and keeping them connected with family. This will enhance operational efficiency and ensure better overall health management for residents.

#### 4. Staff Development and Training

Regular staff training and wellness programs will ensure caregivers are well-prepared to offer compassionate, high-quality care. This will help maintain staff morale and prevent burnout, which is essential for providing consistent care.

#### 5. Sustainability and Community Engagement

The organic garden initiative and charity events will not only support sustainability but also engage residents in meaningful activities, promoting a sense of purpose and connection to the broader community.

## <u>Analysis</u>

#### Impact on Resident Satisfaction

Sevadharam's focus on physical, emotional, and social well-being will enhance residents' quality of life, making them feel more valued and cared for, leading to higher satisfaction.

#### <u>Operational Efficiency</u>

The introduction of technology and facility upgrades will streamline operations, making care more efficient and responsive to residents' needs.

#### Financial Sustainability

Expansion and community engagement will attract more residents and generate funds, ensuring long-term financial stability for Sevadharam.

#### **Challenges**

Managing increased capacity and recruiting skilled staff will be key challenges. Proper implementation of technology and maintaining care quality will be critical as the facility grows.



### **Significant Events**

#### **Annual Health Check-up Camps**

• Providing free health screenings for residents, with doctors and healthcare professionals offering consultations.

#### **Intergenerational Events**

• Organizing visits from local schools or children's groups to engage in activities with residents, such as storytelling, arts, and crafts.

#### Festivals and Cultural Celebrations

 Celebrating major festivals like Diwali, Holi, Christmas, and New Year with special programs, decorations, and traditional performances.

#### **Elderly Wellness Programs**

• Hosting workshops or sessions on wellness topics such as nutrition, fitness (yoga or physiotherapy), mental health, and cognitive exercises.

#### **Volunteer Day and Community Outreach Programs**

 Engaging with local communities through volunteer initiatives, charity drives, or organizing community services that involve the residents, such as cleanliness drives or food donation campaigns.

#### Family Reunions and Social Gatherings

 Holding annual or semi-annual events where families of residents are invited to spend time with their loved ones, celebrating the community and sharing experiences.

## **Management Message**

Message from the Management of Sevadharam Old Age Home, Faridabad Dear Community Members,

We, at Sevadharam Old Age Home, Faridabad, extend our warmest greetings to all. Our mission is to provide a safe, caring, and nurturing environment for the elderly, ensuring they live their golden years with dignity, respect, and happiness.

As a society, it is essential that we come together to create a supportive and compassionate space for our senior citizens. They are the pillars who have built the foundations of our families and communities. At Sevadharam, we are committed to offering not only physical care but also emotional and social support to help our residents lead fulfilling lives.

We humbly request your support in spreading awareness about the importance of senior care and well-being. Whether through volunteering, donations, or simply lending a helping hand, every little effort counts. Together, we can make a significant difference in the lives of our elderly.

Let us all join hands in fostering a culture of love, empathy, and responsibility toward our seniors. They deserve the best, and as a community, it is our duty to provide them with the care and respect they truly deserve.

Thank you for your continuous support and kindness.

Organization  1.1 General In			
Organization Name:	Sevadharam Patient Care Society(NGO)		
President Name:	Mrs. Anita Bajpai		
CE/head Name:	Awadhesh Kumar		
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City:	Faridabad		
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Mobile Number:	+91-9555782344	+91-8010581009	0129-4038344
Email Address:	sevadharamngo@gmail.	com Web: www.sevadharamsocialtrust.org	
Registration Type:	Society ACT.	Date Of Registration:	09-09-2010
Society Registration Number:	HR/019/2010- 2011/136	Society Registratio Renewal No:	n HR/019/2013/0 0806
12-AA Registration No:	CIT/F8D/TECH/2011 -2012/12A/43/49	80-G Exemption No-:	CIT/FBD/TECH/8 OG/2011- 2012/44/41
NITI Aayog, Govi Darpan):	of India(Ngo	HR/2015/00891	
	FCRA	Status:	
Date of Registration:	02/12/2014	Registration Number:	172250031
	SEVADHARAM PATIEN	T CARE SOCIETY-	FCRA)
BANK NAME:	ACCOUNT NUMBER:	IFSC CODE:	SWIFT CODE:
HDFC BANK	50200005503361	HDFC0000707	HDFCINBB
SI	EVADHARAM PATIENT	CARE SOCIETY-(CU	IRRENT)
BANK NAME:	ACCOUNT NUMBER:	IFSC CODE:	
HDFC BANK	50200005604150	HDFC0000707	

